



Health & Social Care



Adult Care Worker Level 2 Framework

Adult Care Workers are the frontline staff who help adults with care and support needs to achieve their personal goals and live as independently and safely as possible, enabling them to have control and choice in their lives. Job titles might include: Care Assistant, Care Worker, Support Worker, Personal Assistant, Relief Team Worker, Support Worker - Supported Living, Key Worker in Residential Settings, Key Worker in Domiciliary Services, Key Worker in Day Services, Home Care Support Worker, Substance Misuse Worker, Learning Disability Support Worker, Mental Health Support Worker etc...

Knowledge

- Promoting Health & Wellbeing
- Professional Development
- Respect and Dignity
- Safeguarding

Skills

- Communication
- Supporting

Behaviours

- Takes Responsibility
- Work Professionally

12 Months

Lead Adult Care Worker Level 3 Standard

Lead Adult Care Workers are the frontline staff who help adults with care and support needs to achieve their personal goals and live as independently and safely as possible, enabling them to have control and choice in their lives. In addition, Lead Adult Care Workers have responsibility for providing supervision, frontline leadership, guidance and direction for others, or working autonomously, exercising judgement and accountability.

Knowledge

- Taking Responsibility
- Principles of Health & Social Care
- Safeguarding
- Lifespan Developments

Skills

- Health & Safety
- Communication

Behaviours

- Demonstrate Discretion
- Respect

18 months

Healthcare Support Worker Level 2 Standard

You will be able to work effectively as part of a team. You will always act within the limits of your competence, knowing who to ask for help and support if you are not sure. You will work within agreed ways of working, following the relevant standards, policies and protocols used in your workplace including the Code of Conduct for Healthcare Support Workers and Adult Social Care Workers in England. During the first part of this apprenticeship you will be supported to achieve the Care Certificate(4) which forms part of your induction and covers the fundamental skills needed to provide quality care.

Knowledge

- Health, Safety and Security
- Health Intervention
- Care and Support
- Basic Life Support

Skills

- Safeguarding
- Professional Development

Behaviours

- Compassionate
- Conscientious & Commitment

12 Months

Senior Healthcare Support Worker Level 3 Standard

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people. As an experienced support worker, you carry out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered healthcare practitioner. You provide high quality, compassionate healthcare, following standards, policies or protocols and always acting within the limits of your competence.

Knowledge

- Health, Safety and Security
- Health & Wellbeing
- Duty of Care
- Equality & Diversity

Skills

- Quality Improvement
- Professional Development

Behaviours

- Compassionate
- Conscientious & Commitment

18 months

